

BENEFITS

- **Efficiency:** Automate and streamline process
- **Transparency:** Performance tracking
- **Reduced cost:** Fewer legal and debt recovery resources
- **Consistency:** Embedded business rules and scripting
- **Traceability:** Produce, store and retrieve documents online
- **Informed decision making:** Single screen debt history and account status
- **Reporting:** Powerful drill-down tools
- **Intuitive:** Familiar user interface, integration with email and office applications
- **Security:** User-defined access and audit trail

AIMS DEBT MANAGEMENT SOLUTION

The average company has over 40% of assets tied up in its debtors ledger. Ready to take control and put that money back into your business?

The debt management process is often time-intensive, costly and complex, requiring specialized debt recovery professionals. The AIMS Debt Management Solution automates many debt collection processes, allowing you to manage the debtors ledger more effectively.

AIMS is a modern, robust system meeting the needs of both the Public and Private sector. Functionally rich and highly customizable to address a company's specific needs, this platform reduces administrative costs, ensures standardized, consistent follow-up, and allows clients to make better use of expensive resources, such as legal counsel.

AIMS consists of 3 components: Administration, Debt Recovery and Reporting.

Administration

The AIMS Debt Management Solution is highly configurable:

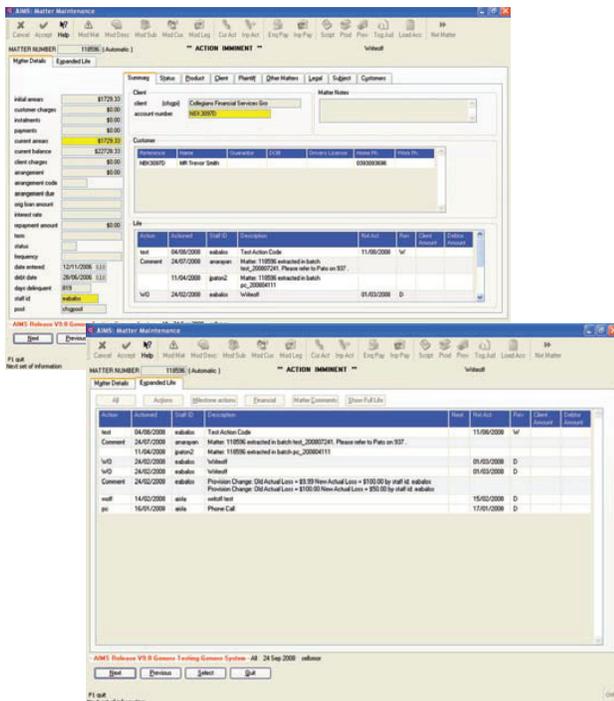
- **Security:** Access control is critical due to the confidential nature of debt recovery. Set access levels and monitor permissions depending on roles and responsibilities. Full Audit Trail provides a security fingerprint of who accessed a case and what activity was carried out
- **Pooling:** Company-defined rules automatically allocate debt to the relevant collection team member depending on risk or operational strategies
- **Actions:** User-defined workflow actions are incorporated into the collection process, ensuring contact, correspondence, fees and charges occur at the appropriate times and the relevant follow-up action is queued
- **Correspondence:** Create user-defined templates to generate ad-hoc and scheduled debt recovery correspondence and legal documentation
- **Accounts:** Control the order of payment allocations to individual debt components

- **Multiple customer addresses:** Enables tracking of previous addresses and employment
- **Customer Grouping:** Categorizes debt into logical groups based on business structure and strategy
- **Referrals:** Dynamic queues enable automatic referrals to supervisors, monitoring of collector queues, and 'hot spot' targeting
- **Scripting:** Assists collectors with consistent debtor communications

Debt Recovery

Processing based on your organization's business rules and risk strategy determines how and when collectors process debt. Collectors can:

- Apply actions against a particular debt, determining the next course of action
- Apply history notations to a specific activity
- Apply financial transactions against a debt
- Enter debtors into payment arrangements
- Close a debt
- Place a debt in judgment



Sample Dashboards

Reporting - Powerful and Intelligent Analysis

Consistency in data entry and information storage provides organizations with a solid base for effective reporting. AIMS records all interactions with customers and all activities on a debt to enable reporting of both debt status and collector performance.

Utilizing any web-based data mining tool, AIMS users can generate a number of user-defined reports and drill-down to the underlying detail.

Management Reports

Provides information to senior management and supervisors, including:

- Daily activity reports
- Performance reports
- Spin down reports
- Aging reports
- Accounts dissection report
- Period end reports
- Daily diaries

Operational Reports

Provides details of individual debts including:

- Details of parties associated to a debt
- Financial information
- Charges
- Payments
- Adjustments
- Debt loading report
- Action code report
- Externally Managed debts

About CeleritiFinTech

A leading innovator in global banking and payments systems CeleritiFinTech, a unit of DXC Technology, provides clients with end-to-end solutions and implementation strategies that meet immediate business needs while reducing cost, time and risk. We are a thought-to-finish partner for financial services institutions, helping modernize channel, middle and back office environments while extending the useful life of, and capital investment in, current platforms.

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